

This summer, find comfort and tranquility while at Spruce Meadows



We provide:

- **Well appointed, furnished, highly maintained homes and**
- **personal concierge service**



CONCIERGE ON CALL

now you can relax.™

March 2010

We are anticipating an outstanding 2010 Spruce Meadows season and would like to extend the first opportunity to choose the home that is right for you.

We anticipate your needs to fall in or around the beginning of June through mid-July, but should you have any additional requirements, we would be pleased to accommodate you. Our homes range from stylish 1-bedroom condominiums to 5-bedroom luxury villas.

For all enquiries concerning lodging for this celebrated venue, it is our intention to best match the needs of our guests with appropriate accommodations that are within their budgets.

The process begins with an assessment of your needs, including determining a budget range. The matching process requires us to be open and receptive to the market place conditions that exist in any given year.

Once we think we have a property matching your needs we contact you to present the home and provide a decision timeline. Should you accept the home, we forward the Tourist Guest Home Rental Contract to be received by Concierge on Call along with your security deposit equal to half of the agreed upon rate, with the balance due 30-days prior to occupancy. A fully refundable damage deposit is payable anytime prior to occupancy.

Upon arrival Concierge on Call will meet you at the airport (if transfer is required) or at the home. We walk through the home with you, providing all required information and keys while noting pre-existing conditions. During your stay, we provide regular weekly house cleaning and linen service.

As an additional benefit, Concierge on Call and our extensive community of suppliers offer many other services to make your stay the most comfortable possible, allowing you to focus your energies entirely on the event. Choosing to stay with us provides you with complimentary concierge membership.

We look forward to providing you a comfortable home. Please feel free to call our office at **1.888.228.7703** with any questions that come to mind.

Sincerely,



Judy Hanson, President